



# YORK REGIONAL

## Emergency Medical Services

*Community Centered • Community Driven*

08 October 2018

Dear Municipal Leaders,

On Friday, 05 October 2018, York Regional EMS became aware that many of our residents have been receiving letters from Community LifeTeam (White Rose Ambulance) regarding their "membership program."

Community LifeTeam (White Rose Ambulance) is owned by UPMC/Pinnacle Health System. While their intent is unclear, their letter to the residents of our community is certainly confusing. The letter states that applications for their membership will be mailed-out in the next few weeks.

We have attempted to warn our community through social media avenues. While this is somewhat successful, many of our elderly do not use this aspect of communications. We fear they will be caught-up in the confusion created by CLT, purchasing a membership which we will not honor. The distribution of this letter over multiple municipalities has reached a large portion of the County population and will affect several EMS agencies.

My purpose in writing today is to apprise you of the situation, and to prepare your Staff for the potential of many phone calls and inquiries.

If you have questions or are uncertain as to how to answer the questions of area residents, feel free to refer them to our office (717-246-3679) during our normal business hours (8AM-4PM) weekdays.

If I can be of further service, please feel free to contact me.

Regards,

Joseph A. Stevens, Chief

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cc: file